

## **ENERGY ASSISTANCE**

### READY TO HELP



# Helping others strengthens us all. So, when life doesn't go as planned, we're ready to support you.

#### WHY SHOULD I APPLY?

Every year, people across the country struggle to pay their energy bills which can put health and safety at risk. Programs are available to help.

#### **HOW DO I KNOW IF I SHOULD APPLY?**

- "I'm worried that I won't be able to pay my utility bill."
- "I receive benefits such as SNAP, TANF, SSI, etc."
- "I recently experienced life events that created financial hardship."

#### WHEN YOU APPLY YOU WILL NEED THE FOLLOWING:

- A government issued form of identification.
- Proof of income for the entire household.
- A copy of your gas or electric bills. Visit blackhillsenergy.com to view.

A copy of rental agreement, if utility bills are included.

#### ADDITIONAL BILL MANAGEMENT TOOLS:



**Payment arrangement:** Your full balance due will be divided evenly over an agreed-upon time frame.



**Budget Billing:** A free, stable payment plan that gives you more predictable bills by averaging the amount you pay each month.



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#### WHAT IS LIEAP?

The Low-Income Energy Assistance Program (LIEAP) helps families stay safe and healthy by providing federally funded assistance for energy bills, crises and weatherization.

#### WHEN SHOULD I APPLY?

The heating season runs from Dec. 18 through March 31. Apply early while funds remain.

#### **HOW DO I APPLY?**

Individuals can apply for LIEAP online at https://cssp.kees.ks.gov/apspssp/sspNonMed.portal. If you or your household don't have internet access, call 1-888-369-4777 for assistance with your application.

#### INCOME GUIDELINES

Household size	LIEAP Maxmmum monthly countable income limit for 2024
1 person	\$1,823.00
2 person	\$2,465.00
3 person	\$3,108.00
4 person	\$3,750.00
5 person	\$4,393.00
6 person	\$5,035.00

<sup>\*</sup>For each additional household member, add \$643.00.

#### WHAT HAPPENS AFTER APPLYING AND APPROVAL?

Typically, approved assistance funds will be paid directly to Black Hills Energy and will reflect on your bill as a credit.

#### OTHER WAYS TO GET PAYMENT ASSISTANCE:



#### **Black Hills Cares**

At Black Hills Energy, we have our program that supports our neighbors who are struggling to pay their energy bills. Visit blackhillsenergy.com/community/black-hills-cares.



#### 2-1-1

Provides resources like utility assistance, housing, food programs and more. For more information call **211** or visit **211.org**.